



WEST: 800-243-8887 EAST: 800-582-8107

### Standard Terms of Quotation

- Please compare quoted items with actual requirements to avoid errors. Quantities and descriptions are not guaranteed to agree with plans, specifications, or jobsite conditions or requirements.
- Berg Wholesale cannot be held liable for any issues arising from product selection, keying, installation, manufacturing lead time or errors, or time in transit.
- Lead time is dependent upon stock on hand at time of order.
- Berg Wholesale can provide factory acknowledged ship dates as they become available, but will not be responsible for any subsequent changes to, or delays of, the scheduled shipping dates from the manufacturer.
- Prices are subject to change without notice based upon manufacturer price increases. Generally prices are good for 30 days from the quotation unless otherwise noted.
- Purchasing a portion of the items quoted on this list may result in a unit price change.
- Quotation has been provided using the specified product or closest available product to that specified. All product detail is shown in the quotation or in the associated drawing(s). No assumptions should be made to the inclusion of features or product if not listed in this document.
- Pricing is for listed quantity and models only and not per plans, specifications or jobsite requirements.
- Unless otherwise specifically noted, prices are based on the total quantities of the quotation for each brand. Pricing will not be honored if ordered and/or shipped in phases.
- Price excludes installation and sales tax
- Prices exclude tariffs and surcharges which may be added at any time without notification.
- Blocking and backing is excluded.
- Keying is excluded unless specifically purchased and detailed on acknowledgement.
- It is the customer's responsibility to qualify the quote. Supplier is not responsible for any incorrect or omitted information. Berg is not responsible for providing materials over and above the quantities listed.
- Freight charges, packing charges, assembly, installation and sales tax are excluded unless otherwise specifically noted.

#### FREIGHT:

- If freight is specifically quoted prepaid it will be prepaid for one shipment to one destination in the Continental U.S. Freight may be added to the invoice for additional shipments
- For special or non-stock orders, cost of freight will be added to the invoice if the quantities do not meet the manufacturer's prepaid freight requirements.
- Any requirements including special labeling, handling, packaging, shipping methods, or any service that would result in a higher shipping cost are not included in this quote.
- Once the product is transferred to the carrier it becomes the property of the customer and Berg Wholesale is absolved of all responsibility for loss or damage to it.
- Estimated freight amount shown on quote may vary upon shipment. Berg is not responsible for the accuracy of the estimated freight quotation and is not responsible for freight costs that exceed the estimate shown on this quotation.
- Berg reserves the right to apply surcharges to product and/or freight quotations due to price increases in raw materials or fuel.
- Special freight requirements will be billed for as necessary, whether or not they are identified at the time of quotation or order.
- Additional charges apply for UPS shipments. The maximum length available to ship via UPS is 108"
- **CLAIMS FOR DAMAGE OR SHORTAGE MUST BE MADE WITHIN TWO (2) WEEKS OF RECEIPT OF SHIPMENT.**
- Claims for freight damages and shortages must be supported by properly signed bill of lading noting damage or shortage.
- When shipping to a jobsite, there could be additional fees charged by the carrier for "Call Before Delivery", Lift Gate Services, Apartment Delivery and other miscellaneous charges. Even if the order qualifies for prepaid freight these additional charges will be added to the invoice if they are charged by the vendor.
- **PLEASE CAREFULLY INSPECT THE MATERIAL UPON RECEIPT AND NOTE ANY MISSING ITEMS, VISIBLE AND NON-VISIBLE DAMAGE ON THE BILL OF LADING PRIOR TO RELEASING THE DRIVER.**

#### MANUFACTURER WARRANTY AND STANDARDS:

- Products are subject to manufacturer's standard warranty or guaranty only.
- Quotation includes manufacturer's standard product, backset, latch, keyway, key quantity, keying, strikes and fasteners unless otherwise detailed.
- Refer to the manufacturer's current literature for specifics on what is and what is not included.
- Berg does not offer or confirm the configuration in which shipped locks will be keyed unless the Berg sales order acknowledgement specifically details the keying configuration.

#### CHANGE ORDERS, CANCELLATIONS, OR RETURNS:

- This quotation is based on job quantities and models listed, any change in product or quantity will result in a pricing adjustment and may affect unit prices.
- Change orders and additional material ordered for this project may receive new pricing.
- Once an order is placed it cannot be cancelled or changed without written approval from Berg Wholesale and the manufacturer.
- Products can be returned only with a Return Authorization from Berg Wholesale and the manufacturer's prior approval.
- All returns subject to the manufacturer's terms, including, but not limited to, return freight charges and restocking fees.
- Full payment is due immediately for product cancellations not accepted by the manufacturer.

#### PAYMENT TERMS

- Payment terms to be determined at time of order placement and may include prepayment, joint check agreements, or preliminary lien notifications. All quotation and sales terms include Berg Wholesale's standard credit and invoice terms and conditions, which are available upon request.